

Art and Culture in Northern Washington General Terms and Conditions 2018

Note to travelers: Please read this information carefully as payment of a deposit on the trip represents your acceptance of the following Terms and Conditions

Tour Price

The tour price as quoted in USD is guaranteed and includes accommodations based on double occupancy; all internal transportation, meals, sightseeing, and transfers as described in the tour description; hotel taxes; entrance fees for included sightseeing; the services of a Tour Director; and luggage handling for one bag per person.

Gratuities

The tour price does not include any gratuities for the hotel staff, restaurant servers, or any additional personnel whose services would customarily require a tip.

Not Included in Your Tour Price

Airfare from your hometown to and from Seattle; costs of passports and visas (if applicable); personal expenses such as beverages, laundry, room service, and meals not included in the tour price; communication charges; travel insurance; baggage costs, taxes, or fees imposed by airlines; and gratuities.

Deposit/Payment Requirements

We require a non-refundable deposit of \$200 per person for your booking to be confirmed. If your booking is made on or after May 7, 2018, then the full trip amount is due at the time of booking. Most guests make payment with a credit card by contacting the Alumni Travel Team at (855) 764-0064 and performing a telephone transaction. You will be asked for an email address where you will be notified of the charges via email receipt. If you would like to pay by check, please submit payment to: Alumni Association Travel Program, 200 Fletcher Street, Ann Arbor, MI, 48109. For payments by check, a physical receipt will be mailed to your return address (unless you request a digital copy of the receipt via email).

Cancellations and Refunds

All cancellations must be received in writing. Cancellations received prior to May 7, 2018 are only subject to the loss of the non-refundable \$200 deposit. Cancellations made on or after May 7, 2018 result in forfeiture of the entire cost of the workshop, unless the confirmed reservation can be re-sold to another traveler. In the event that the workshop adventure is re-sold, we will issue you a full refund, minus a \$200 per person administration fee. It's highly recommended that you purchase trip insurance if you are concerned about the possibility of cancellation. If you choose to leave an artist-led workshop adventure prior to the end of your session or elect not to participate in any or all of the scheduled activities, we are not obliged to make any refunds for unused services. If for any unforeseen reason Creative Life Adventures NW or AAUM cancels the trip, you will receive a complete refund of all payments you have made to AAUM.

Changes to Your Reservation

As a courtesy to travelers, we will not charge a change fee for any changes made to your reservation more than 95 days prior to scheduled departure. From 94 to 30 days prior to departure, all reservation changes will carry with them a \$100 per person administrative fee, in addition to any fees or penalties imposed by third parties. Changes are subject to availability and cannot be guaranteed. If your reservation changes from double occupancy to single occupancy, you will be charged the single supplement. No changes to your reservation may be made within 30 days of departure.

Required Information

Upon reservation, AAUM will need to obtain from your passport information including the following in accordance with our travel partners: your full name as it appears on your passport, date of birth, and gender. We will also require credit card information to process the deposit (does not apply if paying deposit by check).

Travel Documents

A passport is not required for US citizens. Passengers arriving in Washington from another country should consult the appropriate government agencies regarding passport and visa requirements. Neither passports nor visas shall be the responsibility of Creative Life Adventures NW or AAUM.

Flights

The tour price does not include airfare to and from Seattle-Tacoma International Airport. Please do not book flights until after the final payment deadline. If you choose to book a flight prior to the final payment deadline, ensure that your flights are fully refundable. In the event that AAUM must cancel the tour, AAUM assumes no responsibility for financial losses to airlines. AAUM is available to assist with flight booking. Please contact the Alumni Travel Team at (855) 764-0064 for assistance.

Health and Medical Issues

We welcome all travelers, but we do request that you be in good health to participate in this trip. This tour involves a reasonable amount of walking, often uphill, on uneven surfaces, or through tight spaces. You must be able to get on and off motor coaches on your own without any assistance. We regret that we cannot provide individual assistance; in such cases, you must be accompanied by a companion who will assist you. This itinerary cannot accommodate wheelchairs. Creative Life Adventures NW and AAUM reserve the right to remove anyone whose physical condition or behavior, in their opinion, compromises the operation of the tour or detracts from the enjoyment or safety of other tour members. In that event, neither Creative Life Adventures NW nor AAUM assume financial responsibility for any unused portion of the trip.

Association's Disclaimer

The Association is not the Tour Operator. The Association is not responsible for changes of flight times, fare changes, dishonor of airline, hotel, or car rental reservations, delays, losses,

injuries, inconveniences, cessation of operations, airline or tour bankruptcies, acts of God, or any other event beyond our control. The Association acts only as an independent contractor and not as a principal, agent, or joint venture for the airline, hotel, car rental company, cruise line, and/or tour operator named. As a result, the Association is not responsible for their acts or omissions. The Association acts only as an agent for the participants with respect to travel services, and it shall not be responsible for changes of flight times, fare changes, dishonor of airline, hotel, or other reservations, injury, damage, loss of baggage, accidents or for the acts or defaults of any person or entity engaged in conveying participants or in carrying out other arrangements of the tour. Further, the Association shall not be responsible for losses or additional expenses of the participant due to sickness, weather, strike, civil unrest, acts of terrorism, quarantine, acts of God, or other causes beyond our control. The Association shall not be responsible for alteration in the itinerary as deemed necessary for carrying out the tour and the right is reserved to substitute hotels of similar quality. The right is further reserved to cancel the tour prior to departure, in which case the entire payment may be refunded without further obligation on its part. The right is also reserved to decline to accept or to retain any person as a member of the tour should such person's health, actions or general deportment impede the operation of the tour or the rights or welfare of the other participants. No refund will be made for the unused portion of the tour. Applicants for participant on this tour accept in full all of the conditions set forth above.